

NAME

Address • London
Phone Number • Email

PRODUCTION MANAGER • SHIFT MANAGER

Accomplished, results-driven and hands-on Management professional with over 20 years frontline experience leveraging extensive operational and business knowledge gained at the helm of two major breweries including the Heineken Brewery Group.

A seasoned business strategist with broad management skills encompassing financial oversight and budgeting, forecasting, logistics and supply chain operations, and man-management of sales, clerical, supervisory and technical teams. Track record leading the successful launch and development of a newly established brewery.

A decisive leader and motivator of high performance teams. Strong ability to deliver continuous process and operational enhancements and generate significant cost cutting with no negative impact on production and quality. Fluent in French and English

Business Development • Financial Oversight • Issue Resolution • Cost Reductions
System Enhancement • Team Leadership & Development • Budgeting • P&L • Quality Control
Logistics • Stock Flow • Manufacturing • Policies & Procedures • Health & Safety
KPI's • HR & Recruitment • Performance Assessment • Capital Investment

PROFESSIONAL EXPERIENCE

COMPANY 1, Belgium • 2006 -Present

Food store specialising in quality food imports at reasonable prices.

Manager

Oversee all facets of shop Direction including daily sales, facilitating store supplies, sealing different food in detail, generating ongoing customer demand, and interfacing with various legislative bodies.

COMPANY 2, Dem. Rep. of Congo • 1988-2001

Brewery group in Africa.

Head Office Director

Factory Performance Optimization:

Leveraged seasoned management skills to oversee all facets of the factory manufacturing operation through insightful supervision and motivation of the team leaders. Utilised extensive logistics experience to firmly manage stock flow, raw material, and equipment usage. Closely monitored compliance with customer specifications and requirements. Ensured adherence to all health, safety, and regulatory requirements. Oversaw the maintenance, tracking, and team-wide communication of all pertinent KPIs. Ensured adherence and continuous updating of standard operating procedures. Assessed, implemented, and optimised all opportunities for improvement by hosting and leading informative PDR meetings.

Staff Development:

Orchestrated the recruitment of site personnel and ensured compliance with induction procedures. Developed a high performance team through the implementation of clearly defined and effectively communicated strategic objectives. Spearheaded the nurturing of a strong culture dedicated to continuous improvement and championed individual empowerment throughout the brewery. Closely monitored and evaluated the professional growth and ensured comprehensive training for all direct reports.

Continued

Budgetary Control and Strategic Planning:

Conducted detailed budget-related reviews of each cost centre to ensure accurate control and more precise forecasting. Performed rigorous oversight of expenditure on overheads and direct labour. Tirelessly tested, challenged, and evaluated business operations to ensure optimum performance and process enhancements extending to the preparation and introduction of capital investment projects.

General Management Highlights:

Oversaw all Human Resource activities including ensuring full compliance with all HR Policies and Procedures, updating weekly HR data, and maintaining compliance with absence management and control procedures. Tracked, evaluated, and oversaw daily performance of all personnel. Enforced high standards of discipline and invoked suitable procedures when required. Championed optimum training and development for direct reports. Developed yearly and 3-year production estimates based on the sales estimates and generated yearly and 3-year budget estimates. Attended yearly General Manager Meetings and authored meeting-related reports.

Delivered significant improvement in productivity through minimising product losses, breakage and missing product in both Boma and Bukavu.

Played key role in enhancing productivity by spearheading reduction of breakage and missing Commission resulting in substantial decrease in business losses from 224.518,00\$ per month in January 1999 to 75.849,00\$ per month in October 1999.

Drove increase in the beer and soft drink market in Boma and orchestrated the first export to ANGOLA in 1993-1994 delivering a significant boost in turnover.

Leveraged seasoned management experience to reduce man-power resources from 320 to 247 in Boma, and from 345 to 255 in Bukavu without any negative impact on production or quality.

Pioneered the general computerization of all management personnel at Head-office.

ADDITIONAL EXPERIENCE

COMPANY 3, Dem. Republic of Congo Technical and Head-Office Director

Operational Performance:

Pioneered the launch of the brewery's first beer production and market sales. Exerted strict control of all aspects the factory manufacturing operation through effective man-management of the team leaders. Ensured optimum usage of all raw materials and drove adherence to customer specifications and requirements. Monitored rigorous compliance with health, safety, and regulatory standards. Conducted comprehensive training for operatives in the use of all equipment and enforced scheduled equipment checks.

Management Highlights:

Ensured compliance with all HR Policies and Procedures, maintained operational discipline, and drove consistently high levels of performance from the team. Spearheaded training and development of direct reports. Generated yearly and 3-year production estimates and 3-year budget estimates. Attend yearly General Manager Meetings and author meeting-related reports. Oversaw all activities of the Sales and Engineering teams. Delivered ongoing quality and performance enhancements. Ensured accurate budget controls and forecasting by performing ongoing reviews of each cost centre.

Directed the operational and business requirements and personally recruited all technical and marketing personnel prior to the brewery's first production run.

Received recognition for delivering best follow-up of productivity.

Spearheaded successful development of the beverage market in a new region.

Leveraged extensive change management abilities to implement changes that led to positive long-term effects on the business.

EDUCATION / TRAINING

Chemist Engineer of Agricultural Industries
University, Democratic Republic of Congo