

NAME

Address • United Kingdom

Phone Number • Email

MANAGER: Production, Team, Continuous Improvement, Project

Dynamic professional with history maximising quality, safety, and performance of diverse departments on individual, site-wide, and country-wide basis for leading FTSE 100 global corporation.

- Cultivate centres of operational and manufacturing excellence, spearheading high-impact strategic analysis, plans, and improvements.
- Save time, costs, and waste, incorporating latest Lean Six Sigma tools and techniques.
- Drive seamless project turnarounds and delivery, utilising advanced Prince 2 methodologies.
- Optimise staff and material usage, providing accurate tracking, forecasts, and schedules.
- Build, train, and lead world class teams, inspiring each member to reach their highest potential.

Strategic Planning • Lean Six Sigma • Continuous Improvements • Prince 2 Project Management
Quality & Cost Control • Complex Problem Solving • Change Management • EH&S
Team Building & Development • Performance Management • Record Documentation & Recording

COMPANY 1, United Kingdom • 2005 – Present

Global multinational pharmaceutical, biological, and healthcare organisation.

Enhanced Team Leader / Line Manager – Mouthwash Dept. • 2005 – Present

Provide hands-on management of licensed and non-licensed production line. Monitor and record output, material usage, staff and agency attendance, overtime, supplier packaging components, and monthly KPIs. Attend and/or preside over weekly engineering meetings with line technician and engineering coordinator. Investigate and resolve breakdown root-causes, supplier defect complaints, and various issues using Lean Six Sigma problem solving approach. Field all Environmental, Health & Safety (EH&S) issues. Conduct monthly safety audits. Initiate and direct continuous improvement projects. Perform team quality training on GMP and SOP, etc. Create and evaluate team members' progress on individual development plans. Supervise and appraise team members.

Achievements:

- Achieved 100% of weekly and monthly volume and SKU output plan consistently, expertly defining and enforcing performance standards.
- Honoured with GMS "Excellence & Recognition Award," achieving 100% of planned Stock Keeping Units and Schedule Adherence for 4-week period in Mouthwash Business Centre.
- Attained 25 weeks of 100% SKU and Schedule Adherence whilst implementing Fixed Repeated Schedule (FRS).

Operational Enhancements:

- Reduced labour costs, developing labour utilisation matrix to monitor weekly overtime.
- Eliminated 90% of customer and supplier complaints on Line 20 Labeller in 1 year, leading Six Sigma project to improve engineering and create new ways of working (WOW).
- Raised OEE by 60% whilst reducing supplier complaints by 40% in 6 months, leading investigation into damaged bottles on Line 20 and creation of new WOW.

Process Technologist – Mouthwash Dept. • 2007

Served as Mouthwash Dept. Representative for Global Record Retention and Document archiving. Ensured 100% of GMP, Quality, and EH&S Training and Database updates were effectively carried out. Monitored and updated attendance using ITAG system. Oversaw deviation reporting process using Quality Incident Reporting System as investigative tool. Liaised with cross-functional departments on problem solving and quality investigations. Participated in and conducted Level 1 and 2 quality audits. Investigated customer complaints using Lean Six Sigma tools and techniques.

Achievements:

- Turned around and ensured continuous improvement of previously inefficient Mouthwash Global Record Retention and Documentation process.
- Optimised and managed all Mouthwash Business Centre operating procedures, training records (paper and electronic), and quality incident reports.
- Updated all Mouthwash SOPs, and developed comprehensive training matrix.
- Created and updated all departmental KPIs.

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COMPANY 1, Nigeria • 1997 – 2005

Nigerian arm of GSK serving West and Central Africa markets.

Manufacturing Manager – Tablets Section • 1999 – 2005

Coordinated and led 2 production supervisors, 30 staff, and 20 agency workers through multiple shifts to ensure 100% achievement of all weekly and monthly production plans. Utilised shift reporting and recording system. Provided hands-on support for Operations Manager. Served as key member of site Operations Team. Planned and organised Quality training. Facilitated annual staff appraisal and development plans. Monitored and presented section KPIs at Operations Team meetings. Performed site-wide EH&S risk assessments. Monitored and verified all site-wide waste management production processes were within specified limits. Developed and directed continuous improvement projects.

Achievements:

- Saved substantial time and costs, utilising Lean Six Sigma techniques to solve complex problems in operations processes.
- Produced £140K savings, leading “Project Peel” initiative on analgesics.
- Removed substantial waste from tableting and packaging process.
- Cut £448K in costs, managing Lean Six Sigma Bill of Materials (BOM) project.
- Received GMS “Excellence & Recognition Award” for outstanding performance and delivery of 100% of required SKUs.

Quality Audit Officer • 1997 – 1999

Planned and conducted quality audits on diverse processes, functions, departments, and sales depots throughout Nigeria to evaluate compliance with product and system standards. Performed quality audits on 3rd party warehouses and GSK approved suppliers. Developed detailed reports. Provided feedback and strategic recommendations for corrective actions and enhancements.

Achievements:

- Drove numerous process and product improvements, designing and directing high-impact Quality Improvement projects.
- Strengthened focus on Quality at sites, departments, and depots throughout Nigeria, creating and facilitating Quality Improvement training.
- Championed “Quality Forum” for countrywide functional heads and process managers.

EDUCATION

Master of Business Administration: General Management
State University, Nigeria

Bachelor of Science: Applied Microbiology
University, Nigeria

PROFESSIONAL DEVELOPMENT

Certified Green Belt for Lean Six Sigma Operational Excellence
Prince 2 Project Management – Foundation Level
Institute of Leadership Management – Certificate Level
Manufacturing Management Programme
Institute of Occupational Safety & Health (IOSH)
Risk Assessment & First Aid Training
Quality Audit Process

AWARDS

Excellence & Recognition Award (x2)